



Medicine Hat Golf  
& Country Club

**Dear Members,**

Well it was a great May long weekend at the golf club. The weather was unusually good for the May long and we were able to get our pro shop and clubhouse open again for the golf season. Things are not yet back to normal but it's looking a lot better than it did just a few weeks ago.

### **Member Work Bee**

- A volunteer Member Work Bee is set for Thursday May 28th from 7:00 AM – 9:00 AM. We will be filling fairways divots with sand & seed mix. We need to start early so we can keep ahead of the golfers. Power carts and buckets of sand & seed mix will be provided. If you can help out please meet at the pro shop at 7:00 AM.
- In the last member newsletter, I forgot to mention another project that was completed by our wonderful volunteers. The main flower bed adjacent to the number 1 tee was weeded, cleaned up and prepared for the planting season. Thank you to the ladies (both member & nonmembers) who came out for most of a day to help keep our golf course looking beautiful.

Things change quickly during this pandemic we are facing.....so here is an update on what is going on at your golf club.

### **Driving Range / Practice Facilities & Putting Green:**

- All 10 hitting stations are now open at the driving range. We encourage all golfers to comply with the proper social distancing protocols. Range balls and baskets will be sanitized after each use.
- The chipping green and practice bunker will also be open. Please do not congregate in large groups around these areas. A maximum of 15 people at one time using the driving range & practice facilities.
- The putting green will also be open. Above surface flagsticks will be in use on the practice putting green so golfers will not have to touch the flagstick to retrieve their golf ball. Please be respectful of your fellow golfers and keep practice time at all of our facilities to a minimum if other golfers are waiting to use them.

### **Power Carts:**

- Power carts will be thoroughly disinfected and staged spaciouly for each guest use.
- One rider per cart with the exception of players from the same household. We'll do our best to keep up with demand but there may be times when carts are unavailable.
- Coolers, sand & seed bottles have now been put back onto the power carts. These items are also sanitized after each power cart use.

## **Golfing:**

- Proceed to the tee only after the group ahead has left the teeing surface. Please do not tee off early. You are required to tee off at your starting time even if the landing areas are clear. Sticking to our 10 minute tee time intervals will help maintain the proper required social distancing. The Pro Shop staff will announce when to tee off. Tee time intervals will be reduced to 8 minutes as of June 1st.
- Maintain physical distancing on the tees and on the greens.
- The flagstick must remain in the hole at all times. Do not touch the flagstick. A foam insert has inserted into the cup that allows holing your golf ball and retrieving it without touching the cup or the flagstick.
- Other touch points such as ball washers, rakes, and benches have been removed from the golf course.

## **“Preferred Lies” in the bunkers and then smooth the sand with your foot after your shot.**

- Garbage cans have now been put out on the golf course at most of the golf holes.
- Additional signage will be added to the 1st tee area asking all members to tee off at their appointed tee time.... even if the landing areas are clear. This process will help us adhere to the physical distancing measures that are currently in place.

## **Clubhouse**

- The clubhouse, lounge and kitchen are now open for the golf season. By order of the provincial government all restaurants, pubs & bars must operate at no more 50% capacity, while at the same time maintain 6 feet of physical distance from each dining party.
- We ask that you not move tables and chairs around as they are set up to follow social distancing guidelines. If you require a table for 5 – 6 people, please call ahead and we can arrange a larger table ahead of time.
- All dining must be table service only. There will be no walk up bar service. Table service only for both food & bar orders.
- Staff will wear masks whenever they are within 6 feet of patrons.
- Patrons must enter through the main doors and must use the sanitizing station in the lobby before entering the dining facilities.
- To maintain the flow of traffic we ask that you exit out the front patio doors.
- Every element of your clubhouse and dining experience will be thoroughly sanitized between each seating.
- Our clubhouse menu has been reduced and will be cleaned and sanitized after every use.
- Please be patient with us as we navigate through these new procedures.
- No buffet service is allowed at this time.
- All large scale, shotgun golf tournaments and other functions such as weddings and banquets that the golf club was set to host this year have been cancelled due to the COVID -19 pandemic. With this sharp drop in revenues we have had to reduce our operating costs, services and hours of operation.

The hours of operation for the clubhouse and food service will be as follows:

Monday to Friday Clubhouse, Bar & Food Service Opening Time 11:30 AM

Saturday / Sundays / Holidays Clubhouse, Bar & Food Service Opening Time 8:00 AM

**Note:** *The clubhouse will not be open weekday mornings for coffee or food service until 11:30 AM. The Snack Shack will be open at 8:30 AM for coffee service.*

- Our steak & wing promotions on Monday and Thursday nights will not be available for this golf season. With the limited seating capacity and physical distancing protocols in effect, we don't believe we can accommodate our members, the golfers and the public, on what have in been in the past, very busy evenings. But don't despair as both of these items will be available on our daily menu.

## **Locker Rooms & Club Storage**

- At this time the locker rooms will remain closed. Access to the locker rooms will only be granted on a one time only basis at this time. Please ask the pro shop staff for help if you need to access the locker room to retrieve your personal belongings.
- Club storage will also not be available at this time. As restrictions are relaxed we hope we can offer this service to our members at a later date. Please use your vehicle to change into your golf shoes & attire.

## **On Course Service**

- The washrooms at the snack shack and at the #4 / #5 intersection will be open. Hand sanitizer and cleaning products will be supplied at each washroom facility. We ask that members help us keep the washrooms clean by using these products before and after they use the facility.
- The beverage cart is fully operational. The beverage cart operator will be wearing a mask. We ask all members to please respect the 2 metre physical distancing when interacting with our beverage cart staff.
- The BBQ at the snack shack is now up and running, providing you with lots of delicious food options.

## **MHG&CC Police Point Men's League**

- With shotgun starts not being an option this golf season, we are changing things up for our Wednesday Night Police Point Men's League. For this golf season only, we will now have an optional drop in Men's Day on Wednesdays. Our Pro Shop staff are going to put together various golf formats together for each Wednesday. They will vary from team formats like 2 & 4 man scrambles to individual formats like Stableford and lot net and low gross competitions. Members who want to play in our optional Men's Day games will book their own tee times and check in with the pro shop prior to teeing it up. They pay their entry fee and then go play golf. If they choose to play more than 9 holes, only their first 9 holes will count towards the game. Prizes will be awarded the next Wednesday. Entering into the Men's Day golf games is totally optional. The Wednesday afternoon and evening tee sheet will be open to all golfers, men or woman. All golfers must book their own tee times for Wednesday afternoon and evening tee times. We will email the different formats / games we will be playing on the Wednesday at least 2 weeks in advance to our members. Or you can always call the pro shop for more information. Our 1st Men's Day starts on Wednesday June 3rd.

## **MHG&CC Ballot Schedule**

- With the busy tee sheet we are experiencing, I encourage all members to take advantage of the ballot tee time booking system that allows you to book up to two weeks in advance. Our ballot system runs 7 days a week. We run the ballots 5 days plus 1 night in advance. The ballots are run nightly at 6:00 PM.

Here is the schedule for running the ballots:

Saturday, Sunday Ballots Runs	Wednesday Night at 6:00 PM
Monday Ballot Runs	Tuesday Night at 6:00 PM
Tuesday Ballot Runs	Wednesday Night at 6:00 PM
Wednesday Ballot Runs	Thursday Night at 6:00 PM
Thursday Ballot Runs	Friday Night at 6:00 PM
Friday Ballot Runs	Saturday Night at 6:00 PM

## **MHG&CC Ladies League**

- Great news . . . there will be a Ladies League this season at the MHG&CC. We will be using tee time starts on the 1st & 10th tees starting at 4:30 PM and going until 6:20 PM. Same 9 hole format with. Your Ladies League representative and club captains are busy putting a schedule together. Ladies League opening night was on Tuesday May 19th and we had over 90 ladies come out and play. Please call the Ladies League Rep. Sarah MacDonald at 403-928-7272 for more information.

## **Charging On Your Member Club Account**

- Members will be allowed to charge on Member Club Account as of June 1st. To charge on your account you must provide our administration office a valid credit card number with expiry date. No members are allowed to charge on their club account without first providing the golf club with this information. At the end of each month your credit card will be used to clear up any outstanding amounts you have on your club account.

*Please contact Kelly in our administration office at 403-529-6930 #103 for more information.*

## **Reciprocal Green Fee Program – Desert Blume Golf Club**

- Effective immediately we have entered into a new reciprocal green fee arrangement with the Desert Blume Golf Club. Just show your MHG&CC membership card or bag tag when you check into the Desert Blume pro shop and you will be charged the reciprocal green fee rate of \$50.00. This includes 18 holes golf with shared power and GST. Their members will receive the same great deal at our golf club.

## **From The MHG&CC Pro Shop – Wayne Mattson**

- Our retail operation at our Pro shop opened up to our members & guests on Friday May 15th.
- Since there are restrictions on the number of people allowed in a retail space, we will still be utilizing our walk up window. If you are just needing a cart key, to grab a scorecard or ask a simple questions please use this window. This will allow us to keep the Pro Shop available for those who are looking to shop. When shopping please follow all signs and maintain 2 meters between other shoppers.
- We have a massive selection of Demo Clubs from Cobra, TaylorMade, Callaway, Ping & Titleist for you to try. These clubs will be wiped adown and sanitized after every use. We also have a great selection of clothing from brands like Adidas, Puma, Sunice, Under Armour and more. It is important during these times to shop local! If you are looking for something that we don't have.....ask us. We will do our best to bring it in for you.
- The Men's & Ladies 2 person Match Play event is again being run at the golf club this year. Please enter at the pro shop. These events start up on June 1st.

## **Demo Days**

- Callaway Demo Day is on Saturday May 23rd from 11:00 AM -3:00 PM at the driving range. You must call ahead for an appointment. Golf clubs will be fully sanitized after each appointment. Please call the pro shop at 403-529-6930 #107 to book your appointment.
- Ping Club Fitting / Demo Day is Wednesday May 27th from 12:00 PM – 4:00 PM at the driving range. Please call the pro shop to book your appointment. No walk up traffic will be accepted. All golf clubs will be sanitized after each appointment.

### **Golf Canada Handicap Program**

- The handicap computer located adjacent to the ladies locker room entrance is now up and operational. Please sanitize your hands with the sanitizer provided before and after you use the computer keyboard.
- If you wish to too continue putting your scores into the Golf Canada Handicap system please let the admin office know this. The golf club gets charged \$40 for every member's name we put into the Golf Canada system. We need to renew each member's membership with Golf Canada yearly. The expiry date for our members this year is May 31st . So please contact the office before then, so we can renew your Golf Canada membership if you plan on continuing to use the system.
- If you like to be able to put your scores in on-line, please ask the office for a user name & password, the pro shop staff can also provide you with this information.

Sincerely,

Cam Jacques  
General Manager  
MHG&CC

Darrell Hodges  
President – Board of Directors  
MHG&CC